CABLE FAQ

Q: Is there a video tutorial for how to use CABLEConfig Available?
A: https://youtu.be/68migKEbSDY

Q: Can I use CABLE with my Android phone or tablet?
A: Currently, the CABLE Config app is only available for iOS. Once your CABLE unit is configured you can use it with any hardware that uses BLE sensor connections. This will work with Android, iOS, Apple Watch, Windows, etc.

Q: When do you use CABLE Config?
A: The CABLE Config application is ONLY needed to setup/pair your sensors with your CABLE unit. You do not need to use CABLE Config anymore thereafter, unless you want to change or add sensors, update CABLE firmware, or test out your sensors. It is not needed to provide any bridging connection to your BLE service application, such as Map-My-Fitness. All the data sent from CABLE to your app comes through the BLE services generated by the CABLE device.

Q: What does the LED indicate on the CABLE?
A: There is a single two-color LED in the CABLE.
   • A single Green flash every two seconds indicates the CABLE is advertising its BLE connection
   • A single Green flash once a second indicates the CABLE is connected via BLE interface and the configured ANT+ sensors are all tracking and translating their data.
   • A single Red flash once a second indicates the CABLE is connected via the BLE interface but at least one of the paired ANT+ sensors is not tracking. The CABLE will attempt to track an ANT+ sensor for 30 seconds. If it fails to start tracking a double tap on the top of the case will initiate a new scan effort for 30 seconds.

Q: How close must my CABLE be to pair with my sensors?
A: The CABLE Config application will show all ANT+ sensors while performing a scan for sensors. On the screen for selecting sensors there is an indicator on the right side of the row which shows the signal strength.

Q: How do I turn my CABLE on?
A: CABLE is designed to turn on when a double tap with a finger is performed on the label side of the case. Tapping the unit on a surface will work but a series of taps is typically required when this method is used.

Q: How do I turn my CABLE off?
A: The CABLE will turn itself off when the BLE connection is disconnect and the ANT+ sensors are no longer being tracked. If you are using CABLE Config you can select the "Power Down" option in the control menu.

Q: How do I change the battery?
A: There is a notch on the short end of the case, where you use a coin or something similar, to snap open the case. Then replace the 2032-coin cell battery making sure the positive (+) side is face down in the battery slot. The negative terminal on the battery should be visible when the battery is installed in the top of the case prior to snapping the two sides together.

Q: How do you attach, mount, or use CABLE during your workout?
A: CABLE should be located within three meters of your sensors and display device during your workout, such as mounting it on your bike with a zip-tie or carrying it in a saddle bag. It will work at longer distances but it may periodically loose connection during a workout.

Q: Can you create multiple sensor sets with CABLE?
A: Yes, CABLE allows you to create multiple sets, but only one can broadcast at a time. Tap on the Menu button and select "Switch Sets".

Q: Can I have multiple heart rate monitors in the same set?
A: No, since there is only one BLE service for heart rate on the CABLE unit, only one heart rate monitor can be paired in a set. This is also true of other types of sensors.

Q: How do I use the motion/theft detection feature?
A: In the CABLEConfig app, tap the menu button and select "Motion Detection". Anytime your CABLE unit is moved, you will get a notification on your iPhone. The CABLE unit and Phone must be within about 10-15 meters to use this feature. (Note: You need to set up the Motion Detection option every time you want to use this feature so your CABLEConfig app needs to be running on your iPhone.)