

CABLE FAQ 5/30/17

Q: Can I use CABLE with my Android phone or tablet?

A: At this time, CABLE is only available for iOS.

Q: When do you use CABLEConfig?

A: The CABLEConfig application is ONLY needed to setup/pair your sensors with your CABLE unit. You do not need to use CABLEConfig anymore thereafter, unless you want to change or add sensors. It is not needed to provide any bridging connection to your BLE service application, such as Map-MyFitness. All of the data sent from CABLE to your app comes through the BLE services generated by the CABLE device.

Q: How close must my CABLE be to pair with my sensors?

A: At present, proximity is enabled for initial pairing of your sensors to CABLE. This prevents you from pairing with other devices in a populated environment. Therefore, as shown in the CABLE setup video, you should make sure your sensors are next to or touching your CABLE unit during the pairing process.

Q: How do I turn my CABLE on/off?

A: CABLE has an internal accelerometer that detects motion, which turns the unit on. You typically will have to tap the unit against something to wake it up. The unit will turn off when either of these conditions happen: the Bluetooth connection is no longer active & sensors are no longer broadcasting or by using CABLEConfig (tap on Menu button and select "Power Down"). It takes a couple of minutes of inactivity for the unit to power down on its own.

Q: How do I change the battery?

A: There is a notch on the short end of the case, where you use a coin or something similar to snap open the case. Then replace the 2032-coin cell battery making sure the positive (+) side is face down in the battery slot.

Q: How do you attach, mount, or use CABLE during your workout?

A: CABLE needs to be located in near proximity to your sensors during your workout, such as mounting it on your bike with a zip-tie or carrying it in a saddle bag.

Q: Can you create multiple sensor sets with CABLE?

A: Yes, CABLE allows you to create multiple sets, but only one can broadcast at a time. Tap on the Menu button and select "Switch Sets".

Q: How do I use the motion/theft detection feature?

A: In the CableConfig app, tap the menu button and select "Motion Detection". Anytime your CABLE unit is moved, you will get a notification on your iPhone. The CABLE unit and Phone must be within about 10-15 meters to use this feature. (Note: You need to set up the Motion Detection option every time you want to use this feature so your CABLEConfig app needs to be running on your iPhone.)